

181568

AUTHORIZED TELECOMMUNICATIONS UTILITY REPRESENTATIVE

Provide the **name, title, address and telephone number of the designated regulatory affairs staff who should be contacted in connection with general management duties and customer complaints received via the South Carolina Office of Regulatory Staff.**

Telmex USA, L.L.C. [REDACTED]

COMPANY NAME (Including dba Name(s) or Acronyms used or to be used in SC)

Federal ID#

- a. Regulatory Matters: Bobbi Ferguson, Consultant On-going operations: Mauro Costa, VP

General Manager (Print)

16061 Carmel Bay Drive

3350 SW 148th Avenue, Suite 400

Address

Northport, Alabama 35475

Miramar, FL 33027

City, State, Zip Code

205-330-1703

205-330-1705

bobbi.visiology@comcast.net

Telephone Number

/

Facsimile Number

/

E-mail Address

- b. Maria Napoles, Corporate Paralegal

Customer Relations/Complaints Representative for Written Complaints (Print)

3350 SW 148th Avenue Suite 400

Address

Miramar, Florida 33027

City, State, Zip Code

954-517-7300

954-517-7305

maria.napoles@telmex.com

Telephone Number

/

Facsimile Number

/

E-mail Address

- c. Maria Napoles, Corporate Paralegal

Customer Relations/Complaints Representative for Verbal Complaints (Print)

3350 SW 148th Avenue Suite 400

Address

Miramar, Florida 33027

City, State, Zip Code

954-517-7300

954-517-7305

maria.napoles@telmex.com

Telephone Number

/

Facsimile Number

/

E-mail Address

- d. Mauro Costa, VP

Customer Relations/Complaints Representative for Escalated Complaints (Print)

Telmex USA, L.L.C., 3350 SW 148th Street, Suite 400

Address

Miramar, Florida 33027

City, State, Zip Code

954-517-7300

954-517-7305

mauro.costa@telmex.com

Telephone Number

/

Facsimile Number

/

E-mail Address

Bobbi Ferguson

Printed Name


Authorized Signature